

GENERAL INFORMATION

We use the term **device** for IP video door stations, access control devices or other peripheral devices that need a network connection. We use the term **firewall** for the 3rd-party firewall mentioned in this document.

SYSTEM REQUIREMENTS

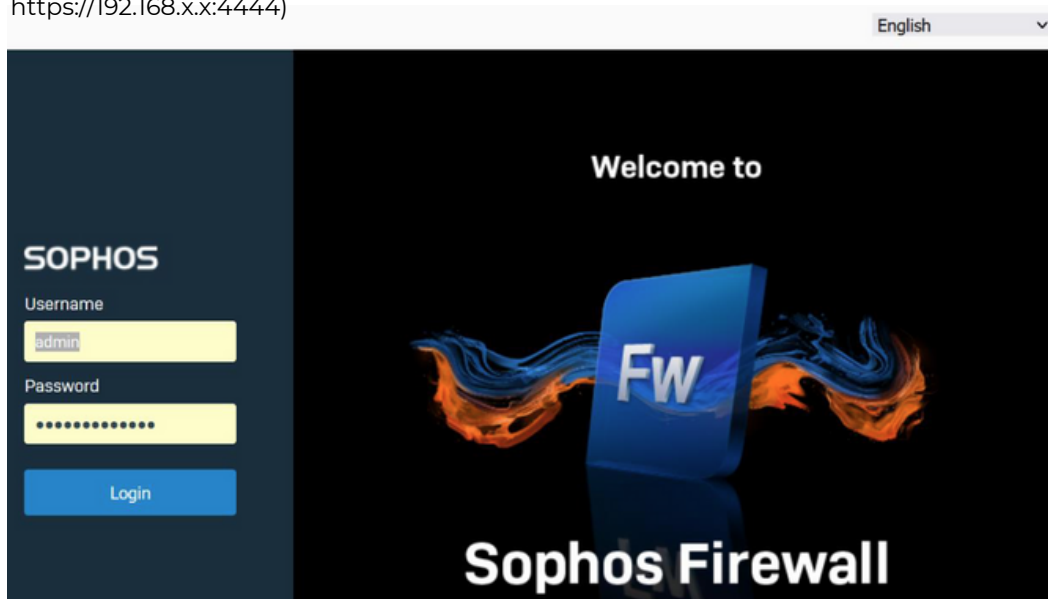
- DoorBird device
- Sophos Firewall

ADDITIONAL INFORMATION

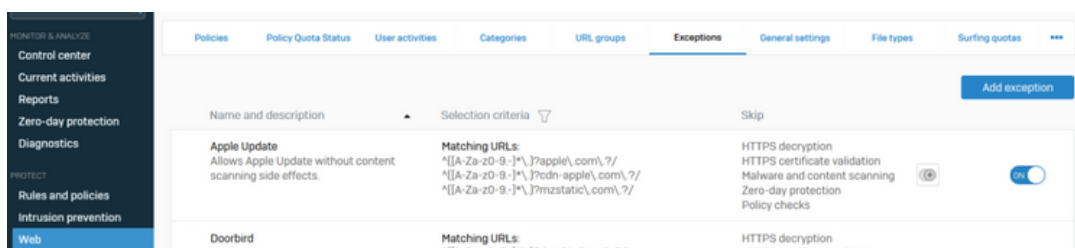
The following instructions show how to set up the firewall to allow the device to come online according to our online check: <https://www.doorbird.com/checkonline>

INSTRUCTIONS

1) Log into the web interface of the firewall (in the standard configuration, the port is 4444, e.g. <https://192.168.x.x:4444>)



2) Configure an exception in the web filter settings (Sophos Admin → Protect → Web → Exceptions → Add exceptions)



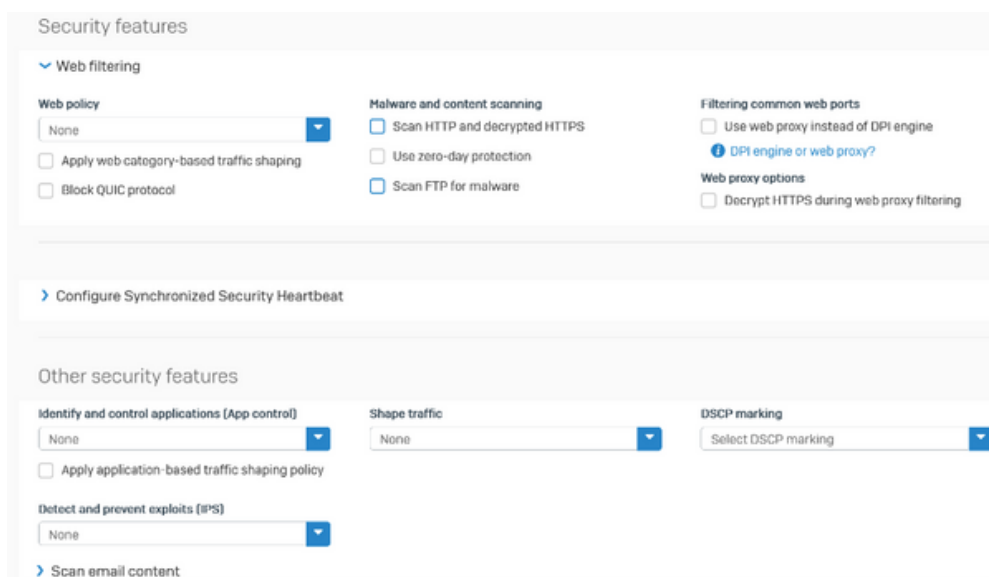
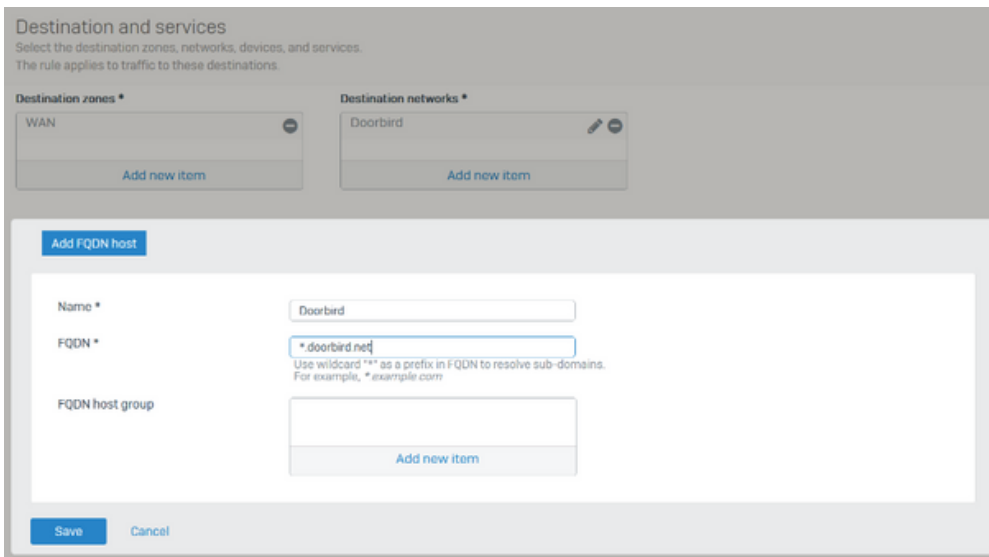
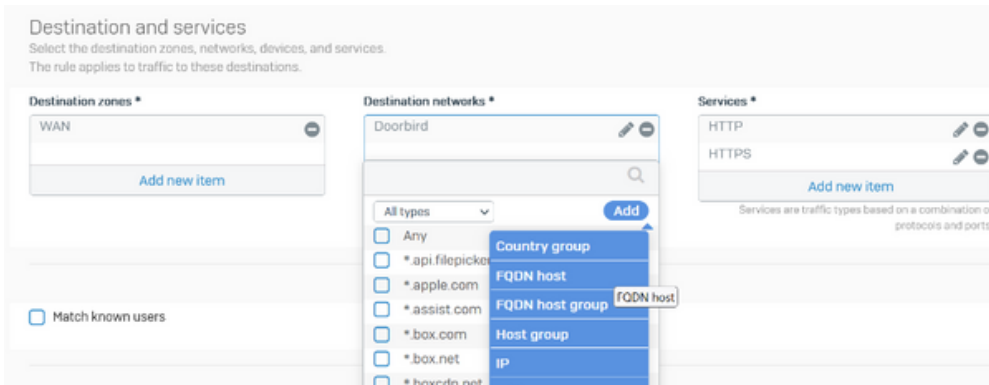
Set a unique name for the exception and add the following URL matching patterns:

- `^([A-Za-z0-9-]*)?doorbird\.net\.?/`
- `api.doorbird.net`

Set the checkboxes as shown on the screenshot and save the settings to add the exception.

3.1) Configure an exception for the firewall (Sophos Admin → Protect → Rules & Policies → Add Firewall Rule → New Firewall Rule)

3.2) Add a new FQDN host to the Destination Networks



Configure the security features as shown in the screenshot.

SUPPORT INFORMATION

The instructions were tested with Sophos Firewall SFOS 19.5.3 MR-3-Build652 and a standard rule set.

In case further security settings are active, additional steps may be needed. We do not provide further support for the firewall that exceeds the information of this document.

Please contact your responsible IT administrator or the Sophos Support and provide them with the information provided: <https://www.doorbird.com/faq-single?faq=168>